



SURKOVSKY CENTRE LTD

TERMS OF USE

Website Terms and Conditions of Use

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1. Introduction

These Terms of Use govern access to and use of the website, online content and publicly accessible digital resources operated by or on behalf of Surkovsky Centre Ltd.

Surkovsky Centre Ltd provides online information relating to its educational, scientific, research, professional, publishing and other organisational activities.

These Terms establish the conditions under which users may access and use the Company's website and its content.

Users are expected to use the website lawfully, responsibly and in accordance with these Terms.

These Terms should be read together with the Company's Privacy Policy, Cookie Policy and other applicable legal notices published on the website.

2. About Surkovsky Centre Ltd



Surkovsky Centre Ltd is a private company limited by shares incorporated in the United Kingdom.

The Company operates in areas including:

- education and training;
- scientific and academic research;
- professional development;
- publications;
- conferences and seminars;
- consultancy;
- knowledge dissemination;
- professional and academic cooperation;
- related organisational activities.

References in these Terms to:

- **"Company";**
- **"we";**
- **"us";** or
- **"our"**

mean Surkovsky Centre Ltd.

References to:

- **"Website"**

mean the website and associated online pages, content and publicly accessible digital resources operated or controlled by Surkovsky Centre Ltd.

References to:

- **"User";**
- **"you";** or
- **"your"**

mean any person accessing or using the Website.

3. Purpose

The purpose of these Terms is to establish clear rules governing access to and use of the Website.

These Terms aim to:



- protect the lawful operation of the Website;
- establish acceptable standards of use;
- protect the Company's intellectual property;
- protect third-party intellectual property;
- protect Website users;
- prevent misuse of Website content;
- protect the security and integrity of the Website;
- explain the status of information published on the Website;
- establish appropriate limitations concerning Website use;
- provide transparency concerning third-party content and links;
- support responsible digital governance.

These Terms relate primarily to use of the Website and do not automatically constitute contractual terms for the purchase of specific paid services, educational programmes, consultancy services, publications or other products unless expressly stated otherwise.

Separate contractual terms may apply to particular services or transactions.

4. Scope

These Terms apply to all persons accessing or using the Website.

They apply to:

- visitors;
- students;
- researchers;
- academics;
- professionals;
- clients;
- prospective clients;
- conference participants;
- authors;
- reviewers;
- contractors;
- partner organisations;



- members of the public;
- other Website users.

These Terms apply regardless of:

- the user's location;
- the device used;
- the method of accessing the Website;
- whether access is direct or through a third-party link.

Certain areas, services or resources may be subject to additional terms.

Where additional terms apply, users shall be informed as appropriate.

5. Acceptance of Terms

5.1 General Principle

By accessing and using the Website, users agree to use it in accordance with these Terms and applicable law.

Users should read these Terms carefully before using the Website.

5.2 Users Who Do Not Accept the Terms

If a user does not agree with these Terms, they should not continue to use the Website.

Nothing in these Terms shall remove or restrict any rights that cannot lawfully be excluded or limited.

5.3 Additional Terms

Certain services, programmes, publications, events or online resources may be subject to additional terms and conditions.

Where additional terms apply, those terms shall operate together with these Terms.

In the event of a conflict, the more specific terms applicable to the particular service or activity shall take precedence to the extent of that conflict.

6. Access to the Website

6.1 General Access

Access to publicly available areas of the Website is normally provided on a temporary basis.



Surkovsky Centre Ltd may modify, suspend, restrict or discontinue all or part of the Website where reasonably necessary.

6.2 Availability

The Company does not guarantee that:

- the Website will always be available;
- access will always be uninterrupted;
- every feature will remain permanently available;
- the Website will be free from temporary technical problems.

Maintenance, security requirements, technical failures, system upgrades or circumstances beyond the Company's reasonable control may affect Website availability.

6.3 User Equipment

Users are responsible for ensuring that they have appropriate:

- devices;
- software;
- internet access;
- browser configuration;
- security arrangements;

necessary to access the Website.

6.4 Restricted Areas

Certain areas of the Website may require:

- registration;
- authentication;
- authorisation;
- specific access rights.

Users shall not attempt to access restricted areas without appropriate authorisation.

7. Permitted Use

7.1 General Principle



The Website may be used only for lawful purposes and in a manner consistent with these Terms.

7.2 Personal and Professional Use

Subject to intellectual property restrictions, users may access Website content for legitimate:

- personal;
- educational;
- academic;
- research;
- informational;
- professional;

purposes.

7.3 Reasonable Use

Users shall use the Website in a manner that does not:

- interfere with its normal operation;
 - compromise its security;
 - prevent access by other users;
 - damage the Company's systems;
 - infringe the rights of the Company or third parties.
-

7.4 Downloading and Printing

Where the Website provides materials for download, users may download or print such materials for lawful purposes subject to:

- applicable copyright notices;
- licence conditions;
- restrictions stated on the relevant material;
- these Terms.

Permission to access or download material does not transfer ownership of intellectual property rights.

8. Prohibited Use



8.1 General Principle

Users shall not use the Website unlawfully, fraudulently, abusively or in a manner capable of harming the Company, other users or third parties.

8.2 Prohibited Activities

Users shall not knowingly:

- violate applicable law;
 - infringe intellectual property rights;
 - gain unauthorised access to systems or data;
 - interfere with Website operation;
 - circumvent security measures;
 - introduce malicious software;
 - conduct unauthorised automated extraction of Website content;
 - impersonate another person or organisation;
 - submit deliberately false or misleading information;
 - use the Website for fraudulent purposes;
 - use Website content in a defamatory or unlawful manner;
 - attempt to damage the reputation or technical integrity of the Website through unlawful conduct.
-

8.3 Automated Access

Users shall not use bots, crawlers, scrapers or other automated technologies to systematically extract, reproduce or exploit Website content where such activity:

- violates applicable law;
- infringes intellectual property rights;
- circumvents technical restrictions;
- places an unreasonable burden on the Website;
- is otherwise expressly prohibited.

Legitimate indexing by recognised search engines and other activities authorised by the Company are not prohibited by this section.

8.4 Commercial Exploitation



Unless expressly authorised, users shall not reproduce, republish, sell, license or commercially exploit substantial Website content belonging to the Company.

9. Intellectual Property Rights

9.1 Ownership

Unless otherwise stated, intellectual property rights in the Website and original content created by or for Surkovsky Centre Ltd belong to the Company or are used by the Company under an appropriate licence or other lawful basis.

Such rights may include:

- copyright;
 - database rights;
 - trade marks;
 - design rights;
 - rights in software;
 - rights in graphics;
 - rights in photographs;
 - rights in publications;
 - rights in research materials;
 - other intellectual property rights.
-

9.2 Reservation of Rights

All intellectual property rights not expressly granted to users are reserved.

Access to the Website does not grant users ownership of any intellectual property belonging to the Company or another rights holder.

9.3 Third-Party Rights

Certain Website content may belong to third parties.

Such content remains subject to the intellectual property rights and licence conditions of the relevant rights holder.

Users shall respect all copyright notices, acknowledgements and other rights information displayed in connection with third-party material.

9.4 Company Identity



The name, branding, logos, visual identity and other distinctive elements associated with Surkovsky Centre Ltd shall not be used in a manner that falsely suggests:

- endorsement;
- sponsorship;
- partnership;
- affiliation;
- authorisation;

without appropriate permission.

10. Copyright and Use of Content

10.1 Copyright Protection

Text, publications, educational materials, research materials, photographs, illustrations, graphics, documents and other original content published on the Website may be protected by copyright.

10.2 Permitted Reproduction

Users may make reasonable copies of Website content for legitimate personal, educational or research purposes where permitted by applicable law and any applicable licence conditions.

Appropriate acknowledgement of the source should be provided where required.

10.3 Prohibited Reproduction

Except where permitted by law, applicable licence or written permission, users shall not:

- reproduce substantial Website content;
 - republish Website content;
 - commercially distribute Website content;
 - sell copies of Website materials;
 - remove copyright notices;
 - falsely claim authorship;
 - materially modify content and present it as original Company content;
 - use protected materials in a manner that infringes intellectual property rights.
-

10.4 Permission Requests



Requests for permission to reproduce or use protected Company content beyond permitted uses should be submitted to Surkovsky Centre Ltd.

Permission may be subject to:

- attribution requirements;
- licence conditions;
- restrictions on modification;
- restrictions on commercial use;
- other reasonable conditions.

11. Publications, Research and Educational Materials

11.1 General Principle

The Website may provide access to publications, research outputs, educational materials, reports, articles, conference materials and other professional resources.

Such materials may be subject to separate intellectual property rights, licences or conditions of use.

11.2 Academic and Research Use

Users may cite Company publications and research materials in accordance with:

- applicable copyright law;
- recognised academic standards;
- applicable licence conditions;
- appropriate citation practices.

Users shall not present another person's or the Company's work as their own.

11.3 Educational Materials

Educational materials made available through the Website may be used only within the scope permitted by:

- these Terms;
- applicable copyright law;
- any specific licence;
- any additional conditions accompanying the material.



Availability of educational content on the Website does not automatically place that content in the public domain.

11.4 Research Integrity

Users shall not knowingly manipulate, misrepresent or misuse research information obtained through the Website in a manner that falsely represents the original findings, authorship or context.

12. User Responsibilities

12.1 General Responsibility

Users are responsible for their own use of the Website.

Users shall act lawfully and responsibly and shall respect the rights of the Company and third parties.

12.2 Information Submitted by Users

Where users submit information through the Website, they are responsible for ensuring, to the best of their knowledge, that information is:

- lawful;
 - relevant to the purpose for which it is submitted;
 - not deliberately false or misleading;
 - not infringing the rights of another person.
-

12.3 Account Security

Where an account or restricted access facility is provided, users are responsible for taking reasonable steps to protect:

- usernames;
- passwords;
- authentication credentials;
- other confidential access information.

Users should notify the Company where they become aware of suspected unauthorised use of their account.

12.4 Compliance with Law



Users are responsible for ensuring that their use of the Website complies with laws applicable to them.

Users accessing the Website from outside the United Kingdom are responsible for considering any local legal requirements applicable to their use.

13. Website Content and Information

13.1 General Information

The Website may contain information concerning:

- the Company;
- education;
- research;
- publications;
- conferences;
- professional activities;
- projects;
- services;
- organisational developments;
- other relevant subjects.

13.2 Accuracy

Surkovsky Centre Ltd shall take reasonable care when preparing and maintaining Website content.

However, Website information may occasionally:

- become outdated;
- contain inadvertent errors;
- require revision;
- be incomplete in relation to a particular user's circumstances.

The Company may correct or update Website content when appropriate.

13.3 Reliance on Information

Unless expressly stated otherwise, general Website content is provided primarily for general information.



Users should consider whether information is appropriate to their particular circumstances before relying upon it for significant decisions.

13.4 Official Documents

Where the Website contains copies of official Company Policies, Procedures, Reports or other controlled documents, users should refer to the current approved version where version control is relevant.

14. No Professional Advice

14.1 General Principle

Unless expressly stated otherwise in relation to a specific professional service, general information published on the Website does not constitute individual professional advice.

14.2 Educational and Research Information

Educational, scientific and research content is provided for informational, academic or educational purposes according to the context in which it is published.

Such information should not automatically be treated as personalised:

- legal advice;
 - financial advice;
 - medical advice;
 - investment advice;
 - other regulated professional advice.
-

14.3 Professional Assistance

Users should obtain appropriately qualified professional advice where a decision requires advice tailored to their individual circumstances.

Nothing in this section affects obligations arising where Surkovsky Centre Ltd has expressly agreed to provide a particular professional or consultancy service under a separate agreement.

15. Website Availability

15.1 General Principle

Surkovsky Centre Ltd shall take reasonable steps to maintain the availability and proper functioning of the Website.



However, continuous, uninterrupted or error-free access to the Website cannot be guaranteed.

15.2 Temporary Unavailability

The Website or particular functions may become temporarily unavailable as a result of:

- scheduled maintenance;
- emergency maintenance;
- software updates;
- security measures;
- technical failures;
- hosting or network problems;
- third-party service interruptions;
- circumstances beyond the Company's reasonable control.

The Company may suspend access where reasonably necessary to maintain the security, integrity or functionality of its systems.

15.3 Modification of Services

The Company may modify, replace, suspend or discontinue particular Website features, pages or resources.

Where appropriate, the Company shall seek to minimise unnecessary disruption to users.

15.4 No Permanent Availability Commitment

Unless expressly agreed otherwise under a separate contract, publication of content or functionality on the Website does not constitute a commitment that such content or functionality will remain permanently available.

16. Website Security

16.1 General Principle

Surkovsky Centre Ltd is committed to maintaining appropriate technical and organisational measures to protect the security and integrity of its Website and associated systems.

16.2 Security Measures

Security measures may include:



- access controls;
- secure authentication;
- software updates;
- malware protection;
- network security;
- system monitoring;
- secure hosting arrangements;
- encryption where appropriate;
- backup arrangements;
- incident response measures.

The nature of security measures shall reflect the risks associated with the relevant systems and information.

16.3 Unauthorised Access

Users shall not attempt to:

- gain unauthorised access to the Website;
 - gain unauthorised access to servers, databases or systems connected to the Website;
 - circumvent authentication or access controls;
 - identify or exploit security vulnerabilities without authorisation;
 - interfere with security monitoring;
 - obtain information to which they are not authorised to have access.
-

16.4 Security Reporting

Users who identify a suspected security vulnerability or security incident affecting the Website are encouraged to notify Surkovsky Centre Ltd through an appropriate contact channel.

Users shall not exploit identified vulnerabilities or use them to obtain unauthorised access to information or systems.

17. Viruses and Technological Risks

17.1 General Principle

The Company shall take reasonable measures to protect the Website against malicious software and other technological threats.



However, the Company cannot guarantee that the Website, or every file available through it, will always be completely free from viruses, malicious code or other harmful technological components.

17.2 User Security

Users are responsible for implementing appropriate security measures on their own devices and systems.

Such measures may include:

- current security software;
 - operating system updates;
 - secure browser configuration;
 - appropriate firewall protection;
 - secure passwords;
 - appropriate backup arrangements.
-

17.3 Prohibited Introduction of Malicious Material

Users shall not knowingly introduce to the Website or associated systems:

- viruses;
 - trojans;
 - worms;
 - logic bombs;
 - ransomware;
 - spyware;
 - malicious scripts;
 - corrupted data;
 - other harmful or technologically damaging material.
-

17.4 Attacks on the Website

Users shall not knowingly conduct or facilitate:

- denial-of-service attacks;
- distributed denial-of-service attacks;
- unauthorised penetration attempts;



- deliberate disruption of Website services;
- other unlawful attacks against the Company's digital infrastructure.

The Company may report suspected unlawful activity to relevant authorities where appropriate.

18. Links to Third-Party Websites

18.1 External Links

The Website may contain links to websites, platforms, publications or other online resources operated by third parties.

Such links may be provided for:

- information;
 - reference;
 - convenience;
 - academic purposes;
 - research purposes;
 - access to partner organisations;
 - access to external services.
-

18.2 Independent Third Parties

Unless expressly stated otherwise, third-party websites are independently operated and are not controlled by Surkovsky Centre Ltd.

The Company is not responsible for the operation, availability, security, privacy practices or content of independently operated third-party websites.

18.3 No Automatic Endorsement

The presence of a link to a third-party website does not, by itself, constitute:

- endorsement;
- approval;
- sponsorship;
- recommendation;
- verification of all content published by that third party.

Where the Company expressly endorses or formally cooperates with an organisation, this may be stated separately.



18.4 User Responsibility

Users accessing third-party websites should review the relevant:

- terms of use;
- privacy notices;
- cookie policies;
- security information;
- other applicable conditions.

Access to third-party websites is subject to the terms established by their respective operators.

19. Linking to the Website

19.1 General Principle

Users and organisations may link to publicly accessible pages of the Website where such linking is lawful, fair and does not damage or take unfair advantage of the reputation of Surkovsky Centre Ltd.

19.2 Permitted Linking

Links should:

- identify the Website appropriately;
 - direct users to legitimate Company content;
 - not misrepresent the nature of the linked content;
 - not falsely suggest endorsement, partnership or affiliation;
 - comply with applicable law.
-

19.3 Prohibited Linking Practices

Users shall not establish links in a manner that:

- falsely suggests an association with the Company;
- misrepresents Company approval or endorsement;
- presents Company content as belonging to another organisation;
- infringes intellectual property rights;
- is fraudulent, defamatory or otherwise unlawful.



19.4 Framing

Company Website content shall not be framed or embedded within another website in a manner that materially misrepresents its origin or creates a false impression of ownership, endorsement or affiliation.

19.5 Withdrawal of Linking Permission

The Company reserves the right to request removal of a link where the manner or context of linking:

- infringes applicable law;
 - infringes intellectual property rights;
 - materially misrepresents the Company;
 - creates a significant security concern;
 - otherwise violates these Terms.
-

20. Third-Party Content and Services

20.1 Third-Party Content

The Website may include content supplied, created or made available by third parties.

This may include:

- academic materials;
 - research references;
 - publications;
 - embedded media;
 - conference information;
 - partner information;
 - external databases;
 - other third-party resources.
-

20.2 Attribution

Where appropriate, third-party content shall be identified or attributed to its relevant author, publisher, organisation or rights holder.

Third-party intellectual property rights remain with their respective owners.



20.3 Third-Party Services

Certain Website functions may depend upon services supplied by third parties, including:

- hosting providers;
- communication services;
- embedded media providers;
- analytics services;
- security services;
- external registration platforms;
- other technology providers.

The availability of such functionality may therefore depend partly upon the relevant third-party service.

20.4 Separate Terms

Third-party services may be subject to separate terms, privacy notices or other conditions established by the relevant provider.

Users should review such terms where appropriate.

21. Privacy and Personal Data

21.1 General Principle

Surkovsky Centre Ltd respects the privacy of Website users and shall process personal data in accordance with applicable UK data protection legislation.

21.2 Personal Data Processing

Personal data may be processed through the Website where users:

- contact the Company;
- submit online forms;
- register for activities;
- communicate with the Company;
- access particular online services;
- provide information for educational, research or professional purposes;
- otherwise interact with Website functions involving personal information.



21.3 Privacy Policy

Further information concerning the Company's processing of personal data is provided in:

POL-001 – Privacy Policy

The Privacy Policy explains matters including:

- categories of personal data;
 - purposes of processing;
 - lawful bases;
 - data sharing;
 - retention;
 - security;
 - individual rights.
-

21.4 Data Protection Policy

The Company's broader organisational framework for personal data governance is established in:

POL-002 – Data Protection Policy

21.5 User Rights

Individuals may have rights under applicable data protection legislation, including rights concerning:

- access;
- rectification;
- erasure;
- restriction;
- objection;
- data portability where applicable;
- withdrawal of consent where applicable;
- complaints to the competent supervisory authority.

The availability of particular rights depends upon the circumstances and applicable legal requirements.



22. Cookies and Similar Technologies

22.1 General Principle

The Website may use cookies and other storage and access technologies to provide functionality, maintain security, remember preferences and support other permitted purposes.

22.2 Cookie Policy

Detailed information concerning the Company's use of cookies and other storage and access technologies is provided in:

POL-003 – Cookie Policy

22.3 Consent

Where consent is required by applicable legislation, relevant non-essential technologies shall not be activated before the required consent has been obtained.

Users shall be provided with appropriate controls for managing relevant preferences.

22.4 Strictly Necessary Technologies

Certain technologies may be used without consent where an applicable legal exception permits their use.

Such technologies may be necessary for purposes including:

- essential Website functionality;
 - security;
 - session management;
 - implementation of user-requested functionality;
 - management of privacy or consent preferences.
-

23. Limitation of Liability

23.1 General Principle

Nothing in these Terms excludes or limits any liability that cannot lawfully be excluded or limited under applicable law.

These Terms shall not be interpreted as removing any mandatory statutory rights available to users.

23.2 General Website Information



Unless expressly stated otherwise, general information provided through the Website is made available for informational, educational, academic or professional reference purposes.

The Company shall take reasonable care in preparing Website content but does not guarantee that all general Website information will at all times be:

- complete;
- current;
- error-free;
- suitable for every individual purpose.

23.3 Decisions Based on Website Information

Users remain responsible for evaluating whether general Website information is appropriate to their particular circumstances.

Where professional advice is reasonably required, users should obtain appropriate specialist advice before making significant decisions.

23.4 Business Users

To the extent permitted by applicable law and unless otherwise agreed in writing, Surkovsky Centre Ltd shall not be liable to business users for indirect or consequential losses arising solely from use of, or inability to use, the general publicly available Website.

This may include, where legally permissible:

- loss of profits;
- loss of business;
- loss of anticipated savings;
- loss of business opportunity;
- loss of goodwill.

Nothing in this section excludes liability that cannot legally be excluded.

24. Suspension or Termination of Access

24.1 General Principle

Surkovsky Centre Ltd may suspend, restrict or terminate access to all or part of the Website where reasonably necessary to protect the Company, its systems, its users, third parties or the lawful operation of its activities.



24.2 Grounds for Suspension or Restriction

Access may be suspended or restricted where the Company reasonably believes that a user has:

- breached these Terms;
 - attempted unauthorised access;
 - interfered with Website security;
 - introduced malicious or harmful technology;
 - infringed intellectual property rights;
 - used the Website unlawfully;
 - engaged in fraudulent or abusive activity;
 - placed an unreasonable technical burden on the Website;
 - compromised the security or integrity of Company systems;
 - otherwise materially misused the Website.
-

24.3 Protective Measures

Where appropriate, the Company may take measures including:

- restricting access to particular resources;
- disabling an account;
- blocking particular technical access;
- removing unauthorised content;
- preserving relevant security information;
- investigating suspected misuse;
- notifying relevant service providers;
- reporting suspected unlawful conduct to competent authorities.

Any action shall be proportionate to the circumstances where reasonably practicable.

24.4 Restricted Services

Where access relates to a registered account, educational programme, research platform, professional service or other restricted resource, additional suspension or termination provisions may apply under the relevant separate terms or agreement.

24.5 Statutory and Contractual Rights



Nothing in this section affects any statutory or contractual rights or obligations that cannot lawfully be excluded or restricted.

25. Changes to the Website

25.1 General Principle

Surkovsky Centre Ltd may develop, modify or update the Website from time to time.

Changes may be made to improve:

- functionality;
 - accessibility;
 - security;
 - content;
 - design;
 - performance;
 - regulatory compliance;
 - educational or research resources;
 - services provided through the Website.
-

25.2 Content Changes

The Company may:

- add new content;
 - update existing content;
 - correct errors;
 - remove outdated content;
 - reorganise Website sections;
 - replace documents or resources;
 - change links;
 - introduce new functionality;
 - discontinue functionality that is no longer required.
-

25.3 No Guarantee of Continued Content



Unless otherwise required by law or expressly agreed under a separate contract, the Company does not guarantee that particular Website content, resources or functionality will remain available indefinitely.

25.4 Archived Information

The Company may retain archived versions of certain documents or information where appropriate for:

- legal purposes;
- regulatory purposes;
- governance;
- research;
- historical records;
- records management.

Archived material may not necessarily remain publicly accessible.

26. Changes to these Terms

26.1 General Principle

Surkovsky Centre Ltd may amend these Terms where reasonably necessary.

Reasons for amendment may include:

- changes in legislation;
 - regulatory developments;
 - changes to the Website;
 - introduction of new services;
 - changes in technology;
 - changes in Company activities;
 - security requirements;
 - clarification of existing provisions;
 - improvement of governance arrangements.
-

26.2 Publication of Revised Terms

The current version of these Terms shall be made available through the Website.

The document version and Effective Date shall be updated where appropriate.



26.3 Material Changes

Where material changes significantly affect the manner in which users may access or use the Website, the Company may provide additional notice where appropriate.

Such notice may be provided through:

- the Website;
 - an online notice;
 - an account notification;
 - electronic communication;
 - another appropriate method.
-

26.4 Continued Use

Users should review the current Terms periodically.

Continued use of the Website after revised Terms become effective will be subject to the revised Terms, to the extent permitted by applicable law.

Where separate affirmative acceptance is legally required for a particular change or service, the Company shall seek such acceptance as appropriate.

27. Severability

27.1 General Principle

Each provision of these Terms is intended to operate separately.

If any provision or part of a provision is determined by a court or other competent authority to be:

- unlawful;
- invalid;
- unenforceable;

the remaining provisions shall continue to apply to the extent permitted by law.

27.2 Partial Invalidity

Where only part of a provision is unlawful, invalid or unenforceable, that part shall be treated separately where legally possible without affecting the validity or enforceability of the remainder of the provision.



28. Waiver

28.1 No Automatic Waiver

Failure or delay by Surkovsky Centre Ltd in exercising a right or remedy under these Terms shall not automatically constitute a waiver of that right or remedy.

28.2 Individual Waivers

Any waiver relating to a particular matter shall apply only to the circumstances for which it is given unless expressly stated otherwise.

A waiver of one breach shall not automatically constitute a waiver of any subsequent breach.

29. Governing Law and Jurisdiction

29.1 Governing Law

These Terms and any non-contractual obligations arising out of or in connection with them shall be governed by the laws of England and Wales, subject to any mandatory legal rights that apply to a user.

29.2 Business Users

Where a user acts in the course of a business, profession or trade, the courts of England and Wales shall have jurisdiction over disputes arising out of or in connection with these Terms, subject to any different arrangement expressly agreed in writing.

29.3 Consumer Users

Where a user is a consumer, nothing in these Terms shall deprive that user of any mandatory rights concerning applicable law or jurisdiction available under applicable consumer protection legislation.

29.4 Alternative Resolution

Where appropriate, the Company may seek to resolve concerns or disputes through direct communication before formal legal proceedings are commenced.

Nothing in this section prevents either party from exercising rights or remedies available under applicable law.

30. Contact and Enquiries

30.1 General Enquiries



Questions concerning these Terms or use of the Website may be submitted to Surkovsky Centre Ltd through the contact information made available on the Website.

30.2 Legal and Intellectual Property Enquiries

Users should contact the Company where they wish to:

- request permission to reproduce protected content;
 - report suspected copyright infringement;
 - report misuse of Company intellectual property;
 - raise concerns regarding Website content;
 - report suspected unlawful use of the Website.
-

30.3 Privacy Enquiries

Questions relating to personal data, privacy or data protection should be handled in accordance with:

POL-001 – Privacy Policy

and

POL-002 – Data Protection Policy

30.4 Cookie Enquiries

Questions relating to cookies and other storage and access technologies should be considered together with:

POL-003 – Cookie Policy

30.5 Security Enquiries

Suspected security incidents or vulnerabilities affecting the Website should be reported to the Company through an appropriate contact channel.

Users reporting vulnerabilities shall act responsibly and shall not exploit, disclose or otherwise misuse identified security weaknesses.

31. Related Company Documents

These Terms of Use shall be read together with relevant Company documents, including:

- **POL-001 – Privacy Policy;**



- **POL-002 – Data Protection Policy;**
- **POL-003 – Cookie Policy;**
- **GOV-001 – Code of Conduct;**
- **GOV-002 – Equality, Diversity & Inclusion;**
- **GOV-003 – Governance Structure;**
- **RES-001 – Research Ethics Policy;**
- **EDU-001 – Academic Integrity Policy;**
- **QA-001 – Quality Assurance Policy;**
- applicable Information Security Policy;
- applicable Records Management Policy;
- applicable Data Retention Policy;
- applicable complaints procedures;
- other relevant Company policies, procedures and contractual terms.

Where a separate agreement, policy or set of specific terms governs a particular service, programme, event, publication or transaction, that document shall apply together with these Terms.

Where there is a conflict, the more specific applicable terms shall take precedence in relation to the relevant service or activity, subject to applicable law.

32. Approval

This Terms of Use document has been approved by the Director of Surkovsky Centre Ltd and shall take effect from the Effective Date specified in this document.

The Terms establish the Company's general framework governing access to and use of its Website and publicly accessible digital resources.

All individuals acting on behalf of the Company who are responsible for Website content, administration, digital services or associated systems are expected to comply with the principles and requirements established within these Terms.

This document shall remain subject to periodic review to ensure its continuing effectiveness, legal compliance and alignment with the Company's activities, governance framework and digital services.

Document Title: Terms of Use
Document Number: WEB-001
Company: Surkovsky Centre Ltd
Version: 1.0



Approved by: Board of Directors
Authorised by: Director
Surkovsky Centre Ltd

Signature:

Name: Jozef SURKOVSKY

Date: 1 August 2026

Document History

Version	Date	Description	Approved By
1.0	1 August 2026	Initial issue	Director

End of Document